



RATES 2015/2016

No. of guests	Rates Per Night	Villa Accommodates (4 bedrooms + 1 connecting)
Up to 8 Persons	EUR 870	2 King + 2 Queen beds
9 to 12 Persons	EUR 50 extra per person	2 extra beds + sofa bed
Breakfast	EUR 20 per person	

- Above rates in Euros are for self-catering Villa only and inclusive of taxes.
- A refundable security deposit of EUR 400 is payable at the time of balance payment to cover any incidentals
- Minimum stay: 3 nights
- Cots can be reserved at time of booking at no extra charge
- Young children must be supervised at all times
- No refunds will be entertained for unused nights including those resulting from delayed check-in or early check-out
- Breakfast and other meals can be prepared upon request at a fee

Check-In Time is 2:00pm and Check-Out time is 10:00am

- Late Check Out is subject to availability of space and pre-arrangement with the Villa Manager. Additional charges will apply under such circumstances and will amount to 50% of the published nightly rate for check out before 6pm and 100% of the published nightly rate for check out after 6pm.

BOOKING TERMS

Bookings made to "LA VUE, Seychelles" are subject to prior and full acceptance of the Terms and Conditions ("T&C") detailed herein. Such T&C are legally binding and will be considered as agreed upon and accepted by the main contact person at the time of booking. The latter is responsible to ensure that the T&C are communicated to the person(s) who will reside or visit ("the guests") LA VUE Villa ("the Villa") during the duration of their stay. Such communication will automatically imply acceptance of the T&C by the guests. An electronic version of the T&C is available on LA VUE's website and further available upon request.

1. Tentative Booking

Upon receipt of a booking request, we will revert to you by email with a confirmed reservation detailing the:

- availability of the Villa for the dates requested; and
- the applicable rates.

2. Deposit Payment

A non-refundable deposit of 50% of the total booking amount is required in order for us to hold a booking. Upon receipt of our confirmed reservation, clients have up to 48hrs to provide a valid proof of payment from their bank or submit valid credit card details for processing. Unpaid reservations will be released if the deposit is not completed within the stipulated time frame.

Under certain special circumstances (e.g. in the case of special offers), the deposit amount may differ and may be due within certain specific time frames. These are normally communicated by email at the time of booking request. Such payments and deadlines will have to be fully respected in order for a reservation to be confirmed. Otherwise, reservations may be released and/or offer revised without notice, especially if such payments fall short and/or if such deadlines are not respected.

3. Confirmation

A booking will only be confirmed once the required deposit has been credited in full in our account or credit card successfully processed for the respective amount within stipulated deadlines. **No booking is deemed to be**

CONFIRMED until such time.

4. Balance Payment

Under standard booking requests, **balance** payment is due latest 60 days prior to the planned check-in date or otherwise immediately due and payable if booking is confirmed within a shorter period (i.e. less than 60 days from the planned check-in date). Under certain special circumstances (e.g. in the case of special offers), deadlines for balance payments may vary and must be respected. These are normally communicated by email at the time of booking request.

If the balance payment is not received by the stipulated date and/or prior to planned check-in date, we reserve the right to cancel the booking. **The deposit will be forfeited under such circumstances.**



5. Payment Mode

Payments must be made in EURO by bank transfer net of all international and local bank charges or by credit card. Bank details will be provided at the time of confirmed reservation unless payments are made by credit card. We accept all major international credit cards (i.e. Visa, MasterCard, Diner's Club International, American Express).

6. Cancellation Policy

The following cancellation fees will apply:

- Cancellation made more than 60 days prior to the booked arrival date: 30% of total fees.
- Cancellation made less than 60 days prior to the booked arrival date: 50% of total fees.
- Cancellation made less than 30 days prior to the booked arrival date: 100% of total fees.
- No show and early departure: 100%

7. Maximum number of Guests

The total number of guests must not be more than the number indicated on the confirmed booking. To modify the number of guests, you will have to follow the standard procedures for requesting a booking for the additional persons.

GENERAL TERMS AND CONDITIONS

Reservations and bookings made to "LA VUE, Seychelles" are subject to prior and full acceptance of the Terms and Conditions ("T&C") detailed herein. Such T&C are legally binding and will be considered as agreed upon and accepted by the main contact person at the time of booking. The latter is responsible to ensure that the T&C are communicated to the person(s) who will reside or visit ("the guests") LA VUE Villa ("the Villa") during the duration of their stay. Such communication will automatically imply acceptance of the T&C by the guests. An electronic version of the T&C is available on LA VUE's website and further available upon request.

1. Rules and other warnings

In order to ensure safety and comfort, guests are reminded to strictly observe and follow all rules and warning signs within the Villa's premises.

2. Noise

Excessive and/or continuous noise and disturbance (loud music/shouting) will not be tolerated. Please respect the neighbours and safeguard the peaceful and quiet environment of the Villa.

3. Alcohol and illegal substances

Alcohol should be consumed in moderation and within reasonable limits (i.e. no excessive drinking). The use of illegal substances whilst on the premises of the Villa is strictly prohibited.

4. Smoking

No smoking permitted indoors at any time. Please ensure that your cigarettes are fully extinguished before disposing of the cigarette butts and ashes in the bin.

5. Furniture, Fixtures and others

No tampering with the furniture, fixtures, chattels and other equipment in the Villa and its premises. Installation of equipment, appliances and devices such as loudspeakers, lights...etc is not permitted. Other equipment and items requiring connection to electricity, gas or water are not allowed on the premises without prior permission of the Villa Manager.

6. Damage and state of property

Guests are expected to look after and take reasonable care of all furnishings, equipment and structures and are expected to leave the premises in a tidy and neat state upon vacating. Additional charges may apply for unreasonable wear and tear, loss and/or damage/mess. Similarly, an additional fee may be incurred in the event of having to clean above the usual norms. We reserve our right to offset such charges from the security deposit paid at check in.

No item/equipment is allowed outside the Villa without prior authorization by the Villa Manager except for dark blue beach towels and cooler boxes which must be returned after use. Special care should also be taken when handling coconuts as they can stain very easily.

7. Pets

Strictly no pets / animals allowed anywhere on the premises.

8. Admission

La Vue reserves the right of admission of non-resident guests.

Any private function to be held at the Villa, like weddings, anniversaries, parties...etc, especially involving third parties and/or any non-resident guests, require prior notification and acceptance by the Villa Manager, provided sufficient notice is given. Such function may entail an extra fee which is payable in advance.

9. Telephone and Internet

A fixed telephone line is available, with handsets being available in certain key areas (e.g. kitchen and main living room downstairs). While guests are free to make **local** calls on a complimentary basis, the phone



is **barred** from making international calls. To ensure you are not disturbed unnecessarily during your stay, all incoming calls will be automatically forwarded to the Villa Manager's line.

The telephone line in the annexed room to the bedroom downstairs should remain connected at all times, for the internet and alarm monitoring system to work efficiently.

La Vue will provide free wireless internet in the common living area downstairs. Should extended internet coverage be required upstairs, this can be made available and will be charged as extras.

10. Swimming Pool

The swimming pool is for your private use. There is no life guard and will be used at your own risk. We strongly recommend that children be supervised at all times. Pool rules (as reflected on the warning notice board next to the swimming pool) must also be strictly observed at all times.

11. Parking

Parking within the premises of the Villa is strictly reserved for the resident Guests and the staff of La Vue only. If parking outside the gate or alongside the road, due care must be taken not to obstruct any driveway/road.

12. Adopt an environmental-friendly approach

Housekeeping services will be available on a daily basis. However we encourage all guests to adopt an environment friendly approach and recommend conservation of water and energy.

Guests are requested to hang towels for re-use or leave towels to be changed on the floor. Should guests not require bed linen change during their stay, please inform housekeeping.

Guests should refrain from running air conditioners, fans, lights and other appliances unnecessarily, especially when not in a room / Villa or with opened doors/windows in the case of air conditioners.

For security purposes, certain outdoor lights may be left on at night. Ask for assistance; the Villa Manager or host/hostess can guide you accordingly.

It is the Guests' responsibility to switch off all electrical appliances not in use.

While guests may notice that most bathrooms are equipped with bathtubs, we would like to encourage responsible usage of water and limit any occasional baths. Choose to have a shower over a bath.

Similarly, the Law imposes that the electricity generated from the solar photovoltaic panels on the Villa rooftop, be only supplied to the main electricity grid and cannot be consumed within the Villa. As such, the electricity consumed within the Villa only comes from the common public grid and at a cost which is substantially higher than most developed countries. Please therefore consume electricity responsibly.

Additional charges may apply for excessive costs due to abuse. Please use best practice to help us preserve the environment.

13. Registration / Service Request forms & Security Deposit

Guest details will need to be furnished on the registration forms provided by LA VUE, preferably a few days prior to arrival, but latest at check-in.

A refundable security deposit is also payable at check-in to cover any damage, incidentals...etc. and will be refunded at check-out, subject to a successful overview of the state of the Villa and its inventory.

A service request form will also be made available to guests for any extra service that may be required during their stay at LA VUE and/or for preparation of their arrival/departure. Guests are required to sign the form to signify their confirmation of a particular service and its corresponding amount.

Guests further need to indicate their preferred mode of payment and insert their credit card details (where applicable) on the form and ensure that such payments are effected smoothly at check-out. Otherwise, we reserve our right to offset any such amount from the security deposit paid at check-in.

14. Insurance

Guests are strongly recommended to take a comprehensive travel insurance for the full duration of their trip, covering illness, repatriation, injuries, death, loss and damage to personal effects, itinerary & travel changes, including cancellations.

15. Breach of Terms and Conditions

The Villa Manager has the authority to enforce the Villa's Terms & Conditions and reserves his/her rights to have offenders evicted without prior notice. No refunds will be entertained under such circumstances and all funds paid will be forfeited and all outstanding dues become immediately payable.

The above Terms & Conditions are not exhaustive and are subject to amendments without notice.



WAIVER OF LIABILITY DISCLAIMER

LA VUE, Seychelles does not take any responsibility for loss of life, physical or mental injuries, accidents and/or damage to personal equipment and belongings to any and all guests and visitors of LA VUE Villa.

We do not accept responsibility for any inconvenience, claims, costs or expenses directly or indirectly resulting from events such as but not limited to: late arrivals, delays, cancellations and re-routing of flights, missed flights or carrier connections, change in schedule, act of omission of any party, absence of valid travel documents or passports visa or health certificates, failure of machinery and equipment, labour problems, family related problems, quarantine, economic changes, disease, civil unrest and disturbances, strikes, weather conditions, natural events and disasters, acts of Governments.

Accordingly, the Guests and visitors covenant and agree that LA VUE, Seychelles, its owners, their heirs, staff, operators, management, supervisors and agents are not responsible for injuries or deaths, and damages resulting from participating in or the use of, motorcycle, scooter, and other vehicles, horse-back riding, boating, use of jet-skis, other nautical or extreme sports activity, yachting, tracking, excursions, scuba diving, surfing, deep-sea fishing, golfing, use of gym equipment, use of pool, pool and ocean swimming, falling from elevated areas and stairs, electrical accidents, mechanical failures, slip and trip on dry or wet tiles / floors and stairs, jamming between doors and windows and broken glass incidents and accidents.

Resident Guests, accompanying guests and all their visitors, fully indemnify, release and discharge LA VUE, Seychelles, its owners, their heirs, staff, operators, management, supervisors and agents, for themselves and for their heirs, personal representatives and next of kin, with respect to any responsibility for all injury, disability, death, loss or damage to person or property related to but not limited to any of the above.

PRIVACY POLICY

The Booking Terms, General Terms and Conditions, Waiver of Liability Disclaimer and the Privacy Policy form an integral and non-negotiable part of our conditions, operation and reservation procedures. They are legally binding and considered to be agreed upon and accepted in full, without exclusion and/or exception by the person making the enquiry and/or the booking on behalf of themselves and/or all their guests and/or their group.

LA VUE's website (www.lavuseyechelles.com) and associated contents may only be used for legitimate enquiries and/or bookings for one's self or any other person whom that person is legally authorised to represent and/or to act for.

Personal information will not be collected nor retained, with the exception of the information provided to us by a person and required for the purpose of a booking.

Management of LA VUE, Seychelles © July 2016.